BSK **Rauscher**

Every year again ... Christmas is just around the corner!

How well prepared are you? Please assign the following activities and statements to the section of the Deming cycle that best corresponds to them:

P-D-C-A	Process Step
D	Wrap gifts
P, D	Cancel the table for two on Boxing Day because the in-laws want to stay longer after all
C	The cookies are really great this time
A	Don't book Santa Claus online this time
A	Don't forget your father-in-law's favorite drinks again
P	Meat, fish, or even vegetarian this time?
D	Buying a Christmas tree
D, C	Checking the lights beforehand
C	Will your daughter's train arrive on time?
C	The hotel booking for your in-laws went wrong. There's only a single bed!
C	The guy at the Christmas tree sale is already a little tipsy
P	The tree still needs to be decorated
P, D	Look for the string of lights in the basement
P, D	At least one quick trip to the Christmas market before everything starts
C	Are all the gifts in the bag?
P	When should the food be ready?
C	Will everyone like it?
C	Ask your partner how they liked it
D	Enjoy the peace and quiet afterward
A	Next year, everything will be different