BSK **Rauscher**

„William Edwards Deming's Tire Change"

Please assign the following activities and statements to the section of the Plan-Do-Check-Act Cycle to which they most closely correspond. Beware: It's not always that clear, so be prepared to give reasons for your answers!

P-D-C-A	Process Step
	Change from summer to winter tires
	The new winter tires are really great
	Change the tires earlier next time
	Have the wheels retightened
	Summer and winter tires or rather all-season tires
	Don't forget the wheel lock
	Clean the rims before storing them
	Store the tires at the dealer or rather in the garage
	The new winter tires may only be driven up to 130 km/h
	Change the tires yourself
	Check the tread depth before changing next time
	The tread depth is 0.6 mm
	Steel rims should be used for winter
	Borrow a car jack
	Ask girlfriend/wife how she likes the new rims
	Bridgestone tires are the best
	The wheels need to be balanced
	Balance the wheels
	The wheels are not balanced
	Gather information on which winter tire is the best
	The new tire consumes more fuel
	Check the air pressure in the mounted tires

Come and visit us on www.bsk-rauscher.de to receive your sample solution and other free downloads!